

CONVENIENT • EFFICIENT • ECO-FRIENDLY

Reverse Osmosis Tower with Water Quality Monitor

User's Manual



IMPORTANT: This manual includes safety material; please read all instructions before using.

This manual explains the operation of Primo Water's Reverse Osmosis Tower with Water Quality Monitor. Please read each section of this manual carefully. The specific model chosen should be appropriate for the local water conditions and the customer's needs.

This Primo Water Reverse Osmosis Tower with Water Quality Monitor is designed to connect to a home or office plumbing system. To ensure that the installation conforms to your state and local plumbing codes, installation must be performed by a qualified Primo Water Filtration technician.

SAFETY PRECAUTIONS

Follow basic safety precautions when using this appliance, including:

To reduce the risk associated with the ingestion of contaminants

- All filtration equipment is intended to be used to improve the quality of safe and potable, non-infectious, non-polluted drinking water that meets EPA standards for municipal water.
- An approved air gap must exist between the RO System reject drain line and the drain line opening to meet plumbing codes.

To reduce the risk associated with property damage due to water leakage

- This unit must be installed in a temperature-controlled environment to protect from freezing.
- This unit must be installed into a cold water supply line ONLY.
- Do not install if municipal water source exceeds 100 psi (690 kPa).
- Do not install where water hammer conditions may occur. If water hammer conditions exist, you must install a water hammer arrester. Contact a certified, licensed plumbing professional if you are uncertain how to check for this condition.
- The disposable filter cartridge should be replaced by a Primo Water Filtration technician.

INSTALLATION AND HOW TO USE

This filtration unit must be installed and maintained annually by a Primo Water filtration service technician.

IMPORTANT WATER QUALITY ASSURANCE REQUIREMENTS

When to Replace the Sediment Filter

- Within manufacturer specifications, typically every 12 months.
- A noticeable decrease in water production is an indication that the filter requires changing.

When to Replace the Carbon Block Filter

- Replace annually

When to Replace the Carbon Post Filter

- Replace annually

RO Membrane: Change it as required based on percentage of Total Dissolved Solids (TDS) rejection rate.

Primo Water recommends replacement every 3 years or if rejection rate falls below 80%.

 **NOTE:** Primo Water technician will test this unit annually.

Intended use

- This unit can be used to dispense water with Primo Water Faucet or can connect to Primo Water Countertop Filtration dispenser or POU/Floor dispenser.

EXPLANATION OF SMART TAP TESTER*

Green = Good: system is working properly.

Yellow = Service: The filters are working properly but may need replacement soon. Contact Primo Water customer service at 844-23-PRIMO (844-237-7466).

CLEANING

Wipe down your Tower filtration unit and the dispensing faucet with 70% rubbing alcohol or disinfectant wipes.

TROUBLESHOOTING

Contact Primo Water customer service at 844-23-PRIMO (844-237-7466) for any service-related issues or concerns.

DISCLAIMERS

IMPORTANT: The customer acknowledges that water, like other liquids, can cause damage to surfaces. The customer takes full responsibility for placing the dispenser within a residence or business and acknowledges that failure to address drips, leaks or spillages is at the customer's risk.

WARNING: The Limited 1-Year Warranty and Underwriters' Laboratory and CE listings for the dispensers are invalidated if any alterations, modifications, or use or misuse in combination with any other machines or devices is deemed to be the source of any claim. See warranty document for complete terms and conditions. DS Services of America, Inc. dba Primo Water North America, accepts no liability (including for bodily injury) resulting from any alterations, misuse, neglect, accidents, improper installations or repairs. The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge without supervision by a person responsible for their safety.



*Not all units have Smart Tap Tester; only applies to units that have this testing function.